

OLIVIER BENARD

AUDIT OR PROJECT MANAGEMENT



LinkedIn



Site web



Portfolio

Indian Ocean Business Intelligence Expert

A visionary, communicator, and strategist, I have a deep understanding of the economic and political landscape of Réunion Island and the Indian Ocean. This local expertise, combined with my strong analytical, networking, and lobbying skills, allows me to support businesses and organizations operating in the region.

This led me to found a marketing agency and a digital project management company called "Le Courtier Digital"

My areas of expertise:

- › Strategic and prospective monitoring
- › Influence development and lobbying
- › Complex problem solving
- › Network creation and animation

Pragmatic, creative, and equipped with in-depth market knowledge, I am committed to meeting your challenges with a sharp strategic vision and a solid network.

41 years old
Driving License

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EXPERIENCES

CEO AND FOUNDER

Courtier Digital - 2023 to 2024

- Administrative Management
- Human Resources Management
- Legal Management
- Campaign Management for Regional, Departmental and Consular Elections (CCI & CMA)
- Economic Lobbying
- Fundraising
- Support for Elected Officials
- Financing File Preparation (FEDER, CII, BPI, French Tech, etc.)
- Implementation of Strategic Partnerships
- Legal Management (Intellectual Property, Trademark, E-soleau, etc.)
- Support for Project Leaders, SMEs, Startups and Groups
- Personal Branding
- Event Organization
- Speaking at National and International Conferences
- Building Institutional and Public Relations, Advocacy for Your Interests, Taking into Account the Local Context for Better Efficiency
- Precise Diagnosis, Proposal of Innovative Solutions and Change Management, Integrating the Economic and Political Dynamics of the Region
- Resolution of Customer Issues
- Connecting Key Players, Creating Synergies and Collective Intelligence, to Allow You to Benefit from a Solid Local Footing
- Design and Implementation of Use Cases (CSM) Enabling Our Clients to Achieve Their Objectives
- Implementation of Sales, Deployment and Monitoring Processes
- Negotiations with Banking Partners

CO-FOUNDER & CHIEF EVANGELIST OFFICER

Sunlight Media Marketing Agency - 2022 to 2023 - Saint Denis - France

- HR management
- Legal management
- Administrative management
- Development of new high-value-added services
- Implementation of an optimization plan
- Negotiations with banking partners
- Monitoring process implementation
- Deployment process implementation
- Sales process implementation

CHIEF INFORMATION OFFICER

HUMAPRO - 2020 to 2021

- Service management, participation in COMEX and CODIR
- Project management and organization of COPIL
- Budget management, supplier management, and purchasing management
- Organization and deployment of an agency in metropolitan France
- Prospecting and participation in trade shows
- Advising on the company's strategy

JUNIOR PROCESS AND GDPR QUALITY AUDITOR

Effective Yellow - 2018

- Created a working tool: Comparative study of the main cybersecurity and information security frameworks, internal audit and IT audit.
- Dynamic comparison of the contributions of each type of framework to classic security issues of systems and information.
- Expertise in risk management, GDPR, Copyright, Network and Information Security Directive (NIS, European Cybersecurity harmonization).
- Research and Analysis
- Risk Management
- Compliance
- Training
- Strong understanding of cybersecurity and information security frameworks.
- Experience in risk management, GDPR, Copyright, and NIS.



- Excellent communication and interpersonal skills.
- Ability to work independently and as part of a team

BUSINESS DEVELOPMENT MANAGER FOR IT & GDPR PROJECTS



MYDATASOLUTION - 2020 to 2021

- Structuring the sales department
- Designing commercial proposal templates
- Setting up GDPR diagnostic questionnaires
- Auditing, drafting and reviewing commercial processes and procedures
- Setting up competitive and industry intelligence
- Writing sales pitches
- IT project management: Functional specifications and project monitoring

SAP TECHNICAL AND FUNCTIONAL CONSULTANT: BUSINESS PARTNER AND PRODUCT MANAGER



Decathlon - 2017 to 2018

- Business Partner and Product Manager
- Design and implementation of IT HR transformation project
- Maintenance of operational environments
- Responsibility for technical products (SAP components, scheduler, archiving, etc.)
- Support and advice to IT functional teams

CONSULTANT SI



CONSERTO - Since February 2015 - Full-time - CASTELNAU LE LEZ

- Production Support for the Support Function Department in the unit of Risk and Quality of Service at Pôle emploi IT management
- Production support for the statistics and management division of Pôle Emploi's IT department
- Optimization of operations, management of anomalies of MRQS applications
- Communication with Level 1
- AIX, Oracle, IBM TWS & Orsyp Dollar Universe, administration
- Operations Analyst on cash applications On cash applications SAGE and SAP finances
- Preparation for the implementation of DevOps and SAFe methods
- Change Management, Operational Analysis Server
- Participation in technical weekend production
- Management of datamarts, ECDs and data cubes (about 60 cubes)

IT CONSULTANT



CAPGEMINI // Bank Department - May 2012 to February 2015 - Full-time - Montpellier - France

- Management of development and qualification environments for Credit Agricole from Saint Quentin en Yvelines
- Management of the technical team
- Management of development and qualification environment
- Designed the architecture for migrating environments from physical to virtual
- Deploy and install new virtual servers (AIX 7.1 and Windows Server 2008 R2)
- Create monitoring scripts for IHS and WAS
- Administer Oracle and MQ Series
- Write a specification book for monitoring infrastructure on Nagios/Centreon
- Manage applications with Clearcase (import & export)
- Deploy and configure IBM Web Application Server 7.5, IBM WebSphere MQ, Tuxedo 10gR, Oracle 11gR2, and Sybase V15
- Server Management:
- Manage the technical team
- Quality and Reporting:
- Ensure compliance with the iQ quality policy (standards and methods).
- Schedule employee tasks
- Supervise design and implementation of services
- Write and migrate specifications for migration to a new AIX 7.1 platform
- Migrate Oracle databases from 10g to 11gR2

TECHNICAL SALES REPRESENTATIVE IN VIRTUALIZATION AND STORAGE



DELL Montpellier - August 2011 to February 2012 - Internship - Montpellier - France

- Case management and weekly follow up in relation with Inside Sales Representative
- Negotiation activities
- Using CRM to detect of customer projects, analysis of customer needs, design of the best technical solution

- Building hardware (server, storage, backup) and software solutions
- Conclude business
- Sales Manager for business under 15K €

SYSTEM AND NETWORK ENGINEER

Sup de Co Montpellier Business School - April 2011 to 2011 - Internship - Montpellier - France

- Active Directory audit
- Configuring NetASQ firewall for DMZ & FortiGate firewall for intranet
- Microsoft server migration from 2003 to 2008



SYSTEM AND NETWORK ENGINEER

SAFEGE-GDF-SUEZ GROUP - January 2011 to 2011 - Internship - Lyon

- Audit and deployment of the SAFEGE division in Mayotte country
- Preparing a Network Deployment Plan



SYSTEM AND NETWORK ENGINEER

SAFEGE-GDF-SUEZ GROUP - December 2009 to August 2010 - Internship - Lyon

- Project Management
- Searching Nagios greffons and plugins
- Researching solutions for the automatic transfer of files in a sustainable way



DATABASE CONSULTANT

GT2F - June 2009 to 2009 - Internship - Nimes - France

Writing a Comparative Study Report of Data Management System Solutions



SYSTEM ENGINEER

the town hall of Saint Paul - January 2008 to February 2008 - Internship - Saint Paul

- Implementation of the Centreon front-end for Nagios
- Implementation of Windows Service Update Server for 4000 workstations



WEB DEVELOPER AND ORACLE DATABASE ADMINISTRATOR

France Télévisions - June 2007 to July 2007 - Internship - Paris

Development of a PHP and JavaScript application for incident management



IT SYSTEM ADMINISTRATOR

the town hall of Saint Paul - July 2006 to September 2006 - Saint Paul - Réunion

- Implementation of Nagios monitoring for 60 servers and 4000 workstations
- Writing of course materials, tutorials and procedures



SKILLS

DIGITAL

- Audit, Cybersecurity, Governance, Standards, ERP and GDPR
- Database, System, Network and Storage Architect
- Virtualization and Hypervisor
- Project Management: SCRUM, SAFe, DevOps, and KANBAN
- Programming Languages and Web
- Data Modeling and UML

MANAGEMENT

- Across Management
- Military Leadership
- Change Management
- IT governance
- IT Transformation
- Sport Management
- Team Management

IT GOVERNANCE

- Digital Transformation
- Audit and Consulting in Digital Strategy
- Project Management (MOA/MOE)

EDUCATION

- **2017 to 2018** - IAE AIX - Master Management in IT // Master of Sciences in IT Governance Dual IT / Management
- **2009 to 2012** - SUPINFO - The International Institute of Information Technology - Master of science
- **2008 to 2009** - EPSI Montpellier - Licence in IT
- **2006 to 2008** - EPSI Paris - BTS IT and finance

INTERESTS

ASSOCIATION

- Vice-president of the EPSI Lab, research association in the N.T.I.C.
- Secretary of Epsicom, communication association of E.P.S.I. Paris
- Co-President Edtech Réunion and Ergo Péi - AREP
- Treasurer Gesarun PSL
- Secretary Kalamus Réunion

SPORTS

- Regional Volleyball Coach and player in competing for the Volleyball
- Holder of the 5th and 4th degree Federal Volleyball Trainer's Certificate (2015)
- Outdoor climbing
- Badminton in club
- Archery in competition (4 years)
- Padel and Golf player